

# SAMSUNG

## Galaxy S21 5G

## Galaxy S21+ 5G

## Galaxy S21 Ultra 5G

Unlocked<sup>1</sup>

# Quick Reference Guide

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## Samsung Care

### Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

### Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the [Samsung Members](#) app



### Contact us

#### Questions?

Visit [us.community.samsung.com](https://us.community.samsung.com) for questions

#### Get Support

Call **1.800.SAMSUNG** for support

#### Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

#### Learn more



## Install your SIM card

Your SIM card may be pre-installed. If you need to install a SIM, follow these steps.

1. Locate the SIM card tray.
2. Insert the SIM ejector pin into the hole on the card tray.
3. Pull out the card tray.
4. Insert the nano-SIM card in the tray with the gold contacts facing up.



5. Insert the card tray back into the slot.

## About your phone



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

## Samsung account

Get the most out of your phone with your Samsung account.

You can sign in to your Samsung account, create an account, or sign up with your Google account.

With your phone and your Samsung account, you can:

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more

Settings

Accounts and backup

Manage accounts

Add account

Samsung account

For more information

[Samsung.com/us/support/account](https://samsung.com/us/support/account)

## Switching made simple

Whether you're coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

### Back up your old phone

Back up your old phone using your favorite back-up app.

### Samsung Smart Switch

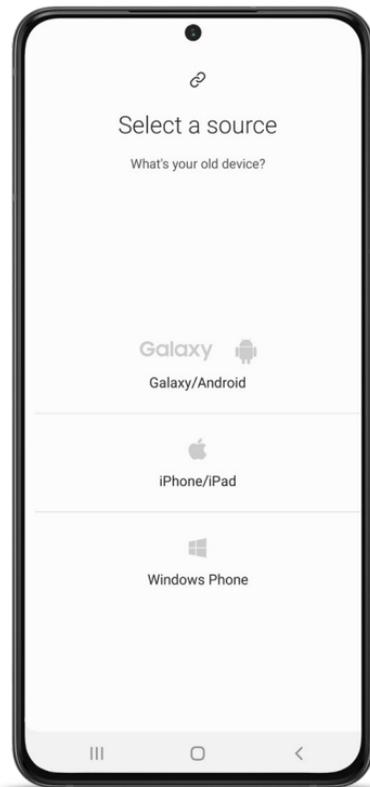
1. From your new Galaxy device, tap **Settings > Accounts and backup > Bring data from old device**.
2. Tap **Receive data**.
3. Select your old device type and follow the prompts to connect your phones.

### For more information

[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

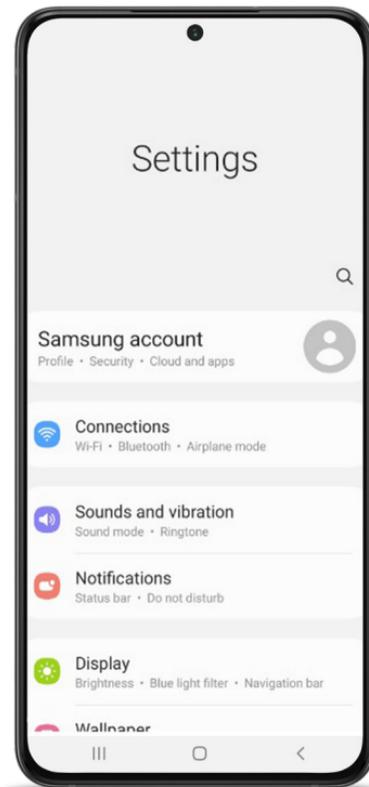
### To download Smart Switch

[Samsung.com/us/support/owners/app/smart-switch](https://samsung.com/us/support/owners/app/smart-switch)



## Customize

From the Apps panel, tap **Settings** to customize your phone.



## Essential apps

**Samsung Pay**

Introducing a better way to pay.

**Samsung Pass**

Say goodbye to forgotten passwords.

**Google Duo**

Simple, high-quality video calling for smartphones, tablets, computers and smart displays.

**Google Photos**

Store and back up your photos and videos.

**Google Drive**

Store, share and access your files from any device.

### For more information

Google Duo: [duo.google.com](https://duo.google.com)

Google Photos: [support.google.com/photos](https://support.google.com/photos)

Google Drive: [support.google.com/drive](https://support.google.com/drive)

<sup>1</sup>Wireless voice, data and messaging services compatible with most major U.S. GSM and CDMA networks. Visit [www.samsung.com](https://www.samsung.com) for more information on your device. Support for certain features and services such as VoWiFi and hotspot, vary by wireless service provider. See provider for compatibility details.

©2021 Samsung Electronics America, Inc. Samsung and Galaxy are both trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned herein may be trademarks of their respective owners. Screen images simulated. Appearance of phone may vary. Images shown are for reference only. If you use a screen protector, make sure it allows for use of touch-screen features.